

JWI New Operator/Mentor Pilot Project DVD

New Operator/Mentor DVD Overview:

- Six-minute video overview of new program
- Slideshow overview of concurrent JWI projects
- Contact information for project organizers

The New Operator/Mentor Pilot program was launched by the Joint Workforce Investment (JWI) on January 8th and 9th, 2008 at the Chaboya district training facility.

The goal of this program is to enable new operators to handle the stress that comes with all aspects of the job; not only allowing them to skillfully conduct their professional duties, but also in keeping a healthy mental approach to the work. In short, teaching them how to truly thrive at work.

While safe motor coach operation is the defining skill of a bus driver, public service delivery is the aspect of the work that poses the most critical challenge on a daily basis. By partnering new operators with experienced mentors, a strong foundation is created which helps to bring the new operators into their new job and work community with a sense of confidence and support.

Both days of training were filmed to help supplement the program as it continues to move forward and expand. Balance.point edited ten and a half hours of footage into a six-minute overview of the program.

In the video, you will see various perspectives on the program ranging from administrative to veteran workers to the new operators on the eve of starting the demanding work of being a bus operator.

Also included on the DVD is a slideshow outlining various programs JWI is running concurrent to this one and an overall look at some of the issues facing VTA and ATU.

